

## MACHINE LEARNING APPLICATION IN LOAN DEFAULT PREDICTION

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### ABSTRACT:

In Today's world, most of the world population has access to banking services. Consumers have increased many fold in last few years. For the banks, risks related to bank loans has increased especially after The Great Recession (2007–2012) and job threats due to automation and advancement in technologies like artificial intelligence (AI). At the same time technological advancement enabled companies to gather and save huge data which represent the customer's behavior and the risks around loan. Data Mining is a promising area of data analysis which aims to extract useful knowledge from tremendous amount of complex data sets. Non-Performing Assets (NPA) is the top most concerns of banks. The NPA list is topped by PIIGS (Portugal, Italy, Ireland, Greece and Spain) countries.

**Introduction**

This paper proposes the use of statistical methods especially machine learning techniques to model and predict bank losses. We have used different machine learning algorithms specifically designed to handle computationally intensive recognition of interaction in large data-sets. The methods use all information available regardless on prior beliefs about their importance, and take into account of their interaction effects among all variables (Features). We have applied four machine learning algorithms to predict Loan Default Prediction: Logistic Regression, K-Nearest Neighbors (KNN), the tree-based classifier, Classification and Regression Tree (CART) and Random Forest (RF). These models are suited for Loan Default Prediction because of the large sample sizes and complexity of the possible relationships among variables. The data is split into a training data-set (75%) for model development and a testing data-set (25%) used for out of sample prediction.

The machine learning methods used have their pros and cons.

### MACHINE LEARNING ALGORITHMS

#### LOGISTIC REGRESSION:

The logistic regression is the most widely used techniques for classification purpose. It expresses the linear regression equation in logarithmic terms, called the logit or log of odd where

**odd = probability of success / probability of failure**

Response variable for this paper is "Default", where the default has binary outcome, Yes or No. Logistic regression models the probability of success in this case (probability of being Default, Default = Yes). Logistic Regression is defined by sigmoid function, a S-shaped curve shown below

$$\log(Y) = \log(Y/(1-Y)) = \beta_0 + \sum_{i=1}^p X_i \beta_i$$

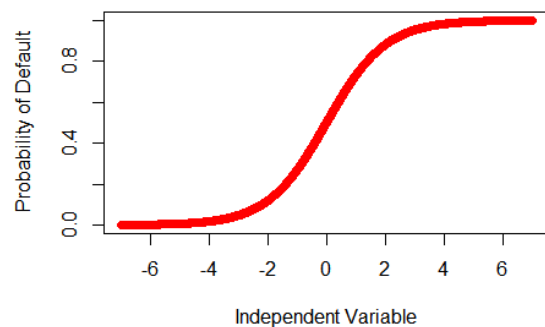


Fig 1: Sigmoid Function

#### K-NEAREST NEIGHBORS (KNN) CLASSIFIER:

K-nearest neighbor classification method, a very simple method that works really well on many problems/dataset. KNN classifier first calculate the distance and identifies the K points (neighbors) in the training data that are closest to  $x_0$ , represented by  $N_0$ , given a positive integer K and a test observation  $x_0$ . It then estimates the conditional probability for class j as the fraction of points in  $N_0$  whose response values equal j

$$\Pr(Y = j | X = x_0) = \frac{1}{K} \sum_{i \in N_0} I(y_i = j)$$

And then finally, KNN classifies the test observation  $x_0$  to the class with the largest probability by applying Bayes rule.

#### CLASSIFICATION AND REGRESSION TREES (CART):

CART uses Gini Index as The impurity (or purity) measure used in building decision tree

$$Gini = \sum_{i \neq j} p(i)p(j)$$

Where i and j are levels of target variable

Minsplit and Minbucket is important parameter in CART. **minspl** is minimum number of observation for split attempt, **minbucket** is minimum number of observation in leaf node. CART can work even on unbalanced data by changing the prior probabilities to obtain a decision tree

**parms = list(prior=c(non\_default\_proportion, default\_proportion))**

or by including a loss matrix as

**parms = list(loss = matrix(c(0, cost\_def\_as\_nondef, cost\_nondef\_as\_def, 0), ncol=2))**

Detailed explanation of these methods are explained in imbalanced data section.

Trees obtained by CART are easily interpretable and very easy to explain, very useful in case we want to translate rules in English. Less data preparation is required. CART is very robust to outliers in the input variables. CART can use the same variables multiple times in different parts of the tree. This can uncover complex interactions between sets of variables.

Final estimate of tree can change with a small change in the data. CART usually overfits which can be solved by pruning of tree.

**RANDOM FOREST:**

Random forests, use trees as building blocks to construct more powerful prediction models. It improves accuracy by fitting many trees by small tweak that decorrelates the trees. A random sample of m variables is chosen as split candidates from the full set of p variables. mtry is number of randomly selected variables used at each split

$$m = \sqrt{p} \text{ for classification and } m = \frac{p}{3}$$

for Regression

For each bootstrap sample it grow unpruned tree by using best split based on mtry at each node

Random Forest predict the test data by choosing majority class for Classification and by taking mean in case of Regression. Random forests have a tendency to bias towards variables that have more number of distinct values i.e. favor numeric variables over binary/categorical values.

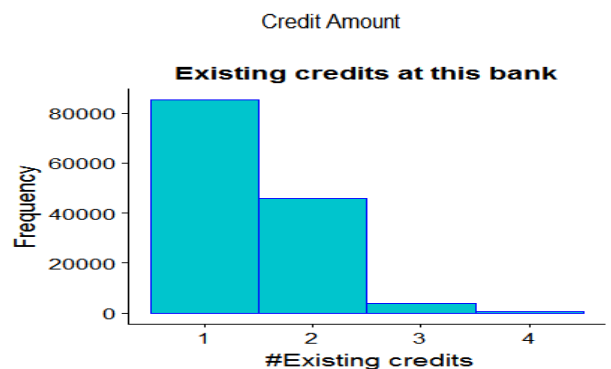
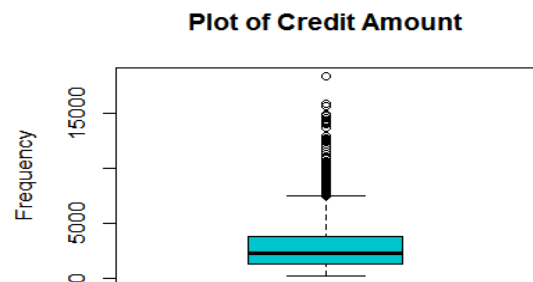
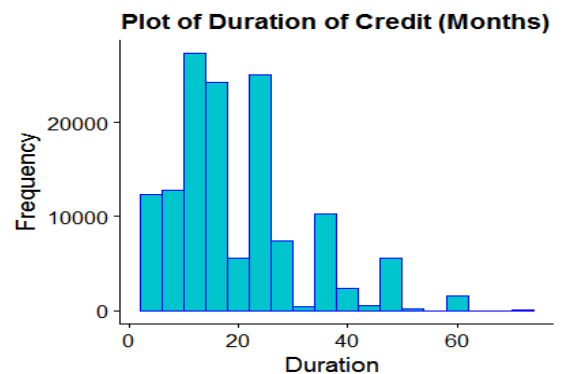
**MODEL BUILDING METHODOLOGY:**

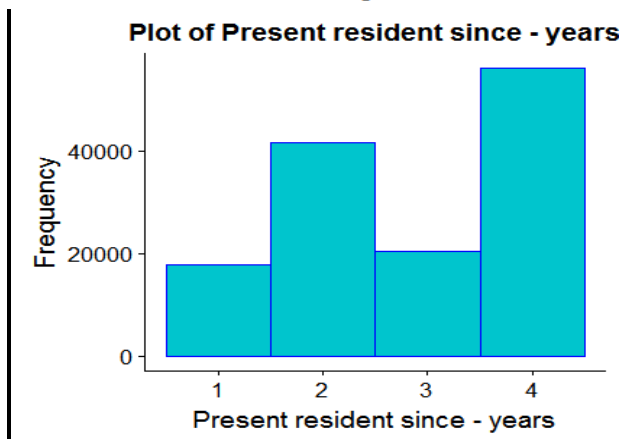
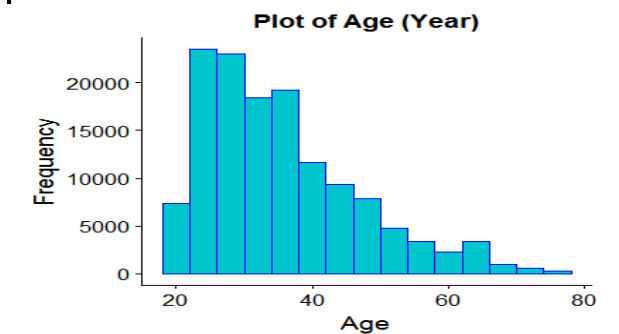
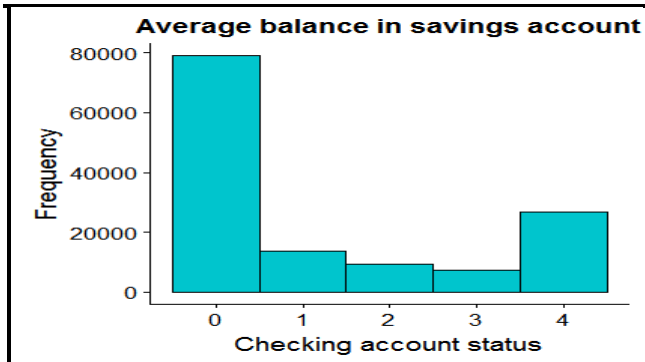
Steps involved in this model building methodology are mentioned below:

- Data Selection
- Exploratory Data Analysis
- Outlier Detection
  - Outlier Treatment

- Missing Value Detection
  - Missing Value Treatment
- Splitting Training & Test Datasets
- Check for Data Imbalance
  - Over Sampling
  - Under Sampling
  - SMOTE
  - Changing the prior probabilities
  - Loss matrix
- Features Selection
- Building Classification Model
- Predicting Class Labels of Test Dataset
- Evaluating Accuracy and other metrics
- Parameter Tuning
- Finalize the Model

**EDA (EXPLORATORY DATA ANALYSIS):**





**OUTLIERS DETECTION AND TREATMENT:**

Any observations which is not in range  $Q1 - 1.5 * IQ$  to  $Q3 + 1.5 * IQ$  can be considered as outliers. We need to be sure before treating/eliminating outliers that it's not influential observation.

Graphical method:

Box Plot

```
outlier_cutoff_high <- quantile(Data$Var, 0.75) + 1.5 * IQR(Data$Var)
```

```
outlier_cutoff_low <- quantile(Data$Var, 0.25) - 1.5 * IQR(Data$Var)
Replace observations beyond higher cutoff point by 95th percentile and lower cut off by 5th percentile
Statistical Technique
Grubb's test for outliers
R package "Outlier"
```

**MISSING VALUE TREATMENT**

Drop variable if it has more than 30% of missing values Drop Observation if has many attributes missing

**IMPUTATION OF MISSING VALUES:**

Multivariate Imputation by Chained Equations (MICE) Very powerful and popular technique for imputation of missing values, it uses different default methods for different kind of data

Numeric data :: **pmm**, predictive mean matching Binary data with 2 levels :**logreg**, logistic regression imputation

Unordered categorical data (factor >= 2 levels): **polyreg**, polytomous regression imputation Ordered categorical data (factor >= 2 levels) **polr**, proportional odds model

**KNN IMPUTATION:**

Impute with neighbor based on existing attributes by using Euclidean or Manhattan distance

**DATA IMBALANCE:**

Oversampling methods replicate the observations from the minority class to balance the data, this may cause overfitting.

Under-sampling methods remove the majority of classes to balance data. Removing observations causes the loss of useful information pertaining to the majority class.

Synthetic Minority Oversampling Technique (SMOTE) finds random points within nearest neighbors of each minor class observation and by boosting methods generates new minor class observations. New data are not the same as the existing data it does not have any overfitting problem

Changing the prior probabilities: Changing the prior probabilities to obtain a decision tree, This is an indirect way of adjusting the importance of mis-classifications for each class.

```
parms = list(prior=c(non_default_proportion, default_proportion))
```

Including a loss matrix: Loss matrix can be included, changing the relative importance of misclassifying a default as non-default versus a non-default as a default.

If problem demands that misclassifying a default as a non-default should be penalized more heavily. Including a loss matrix can again be done in the argument parms in the loss matrix.

```
parms = list(loss = matrix(c(0, cost_def_as_nondef,
cost_nondef_as_def, 0), ncol=2))
```

Doing this, we are constructing a 2x2-matrix with zeroes on the diagonal and changed loss penalties off-diagonal. The default loss matrix is all ones off-diagonal

Features Selection

Graphical representation of the variable importance for Top 10 variable (mean decrease in Gini index) is shown in figure. The variables with the largest mean decrease in Gini index are Amount, Chk\_Acct, and Duration. Gini index is decreased by splits over a given predictor, averaged over all trees. Large number indicates high importance.

**Variable Importance**

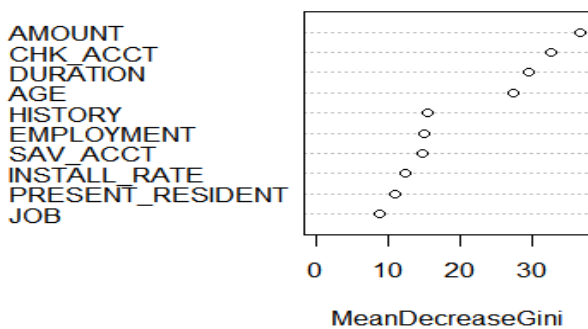


Fig 2: Variable Importance plot

F1 score is the harmonic mean of precision and sensitivity (recall)

$$F1 = \frac{2TP}{2TP + FP + FN}$$

**RECEIVER OPERATING CHARACTERISTICS (ROC):**

The ROC curve is a popular graphic which simultaneously display the two types of errors for all possible thresholds, the vertical axes is the true positive rate (Sensitivity) and the horizontal axes is the false positive rate (1-Specificity) for different threshold points of a parameters. If the curve is closer to the top left then the accuracy of the prediction is higher. ROC curves are useful for comparing different classification algorithm.

According to the ROC curve, Random Forest and KNN models have the highest accuracy and the CART models have the lowest.

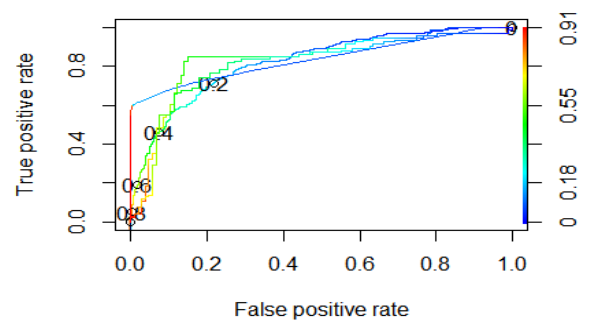


Fig 3: ROC curve for different classifiers

**PREDICTION ACCURACY METRICS:**

**CONFUSION MATRIX:**

Confusion Matrix		Predicted Class	
		non-Default	Default
Actual Class	non-Default	TN	FP
	Default	FN	TP

$$Accuracy = \frac{TP + TN}{TP + TN + FP + FN}$$

$$Sensitivity = \frac{TP}{TP + FN}$$

$$Specificity = \frac{TN}{TN + FP}$$

$$Precision = \frac{TP}{TP + FP}$$

**AREA UNDER THE CURVE (AUC):**

AUC is a metric for binary classification that measures the accuracy of model, ranging from 0.5 to 1

**PARAMETER TUNING :**

CP (Complexity Parameter)

Misclassification rate = Root node error \* Xerror \* 100%  
 Pick the Cp value which corresponds to least Xerror and use this Cp to prune the tree.

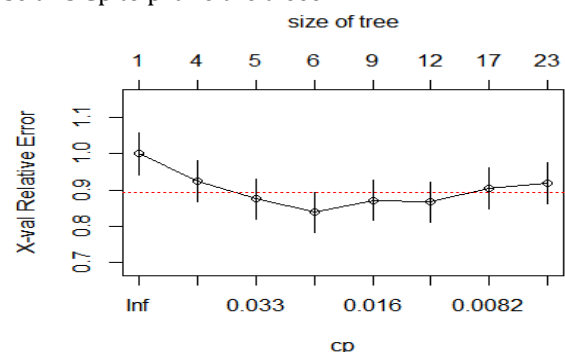


Fig 4: Cp value Vs Xerror

**N TREE (NUMBER OF TRESS IN RANDOM FOREST):**

Choose the number of trees from plot where elbow is formed, error does not decrease significantly. Random Forest with lesser number of tress will be faster in execution.

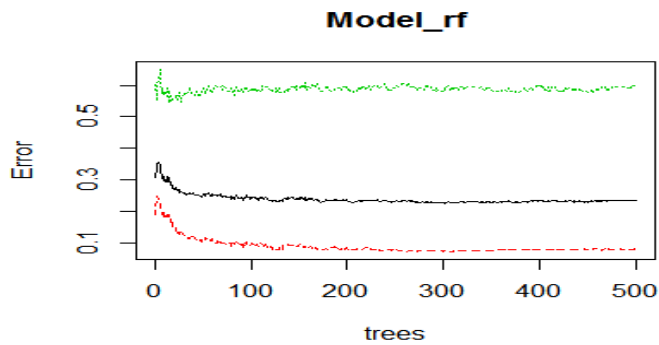


Fig 5: Number of trees Vs error

**MTRY**

Number of variables randomly sampled at each split

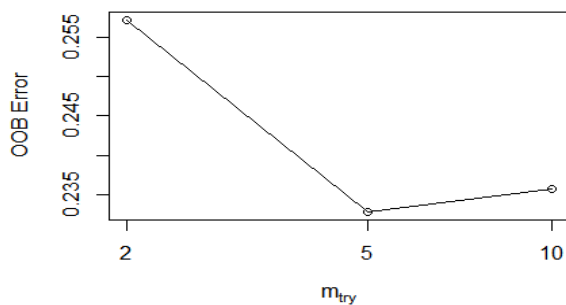


Fig 6: mtryVs OOB error

**CONCLUSION:**

Accurate Default estimation can help banks to avoid huge losses. In this paper we presented a framework for effectively prediction the class labels of the new loan applicants. These model were built using the data mining techniques available in the R. Preprocessing step is the most important and time consuming part. Pre-processed dataset is then used for building the decision tree classifier. The results, verify that machine learning algorithms yield higher forecast accuracy. Machine learning algorithms can help to recognize the importance of the variables. The results indicate that these four machine learning methods has its pros and cons. We evaluate the prediction performance using the metric Area Under the Curve (AUC), F1 score, Recall, Precision, Accuracy using the ROC Curve, which plots the true positive rates against false positive rates. According to these metrics, Random Forest and KNN models have the high accuracy and the

CART models have the lowest. Random Forest has given 86% accurate classification result.

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